

The Hangleton & Knoll Project



The
Henry Smith
Charity
founded in 1628



The Hangleton
& Knoll Project
Working for a better community

Consultation carried
out with and by young
people 2010-2011

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Aim of project

The consultation project (later named Shout Out) was developed to fulfil the youth participation roles as outlined in bids to the Henry Smith Charity and Children in Need. The aim was to train six to eight young people in consultation skills needed for them to subsequently deliver a wide scale participatory consultation with their peers. The peer researchers would aim to consult 250 young people using a variety of methods (via schools, outreach, events) in relation to their participation needs, ideas for 'change' within the community and how these can best be met.

Overview of project

Jan-Feb 2010	Project development and recruitment of young people
March 2010	Residential (including pre-meetings). Aims – to bring group together and to start the group thinking about issues for young people in the community and how they were going to carry out the consultation.
April-July 2010	Weekly meetings of Shout Out group to plan consultation
July-August 2010	Consultation events and activities
Sept-Nov 2010	Evaluation and closure of young people's project
Dec-Feb 2011	Collating results and producing report

Young people

The project involved a total of 9 young people aged between 13-16. Of this group, 7 were young men and 2 young women.

Over the course of the project the group were involved in:

- A weekend residential, involving team work and activity sessions as well as consultation workshops
- Reflecting themselves on some of the issues that face young people in the local community
- Deciding on the design of hoodies for the group
- Deciding on the consultation methods to be used
- Putting together the questions that they wanted to ask
- Planning community events
- Creating publicity
- Carrying out face to face consultation, including filming
- Helping to run events (shopping, cooking, set-up etc)
- Evaluating sessions, events and their own involvement and participation

Through the process the group gained skills in the following: group work; communication; decision-making; negotiation; event planning; questionnaire design; publicity design; event delivery; evaluation and self-reflection. Their self-confidence also increased over the course of the project, as did their awareness of their reactions within situations and their approaches to conflict within the group.

In depth monitoring and evaluations were carried out with young people during and at the end of the project.

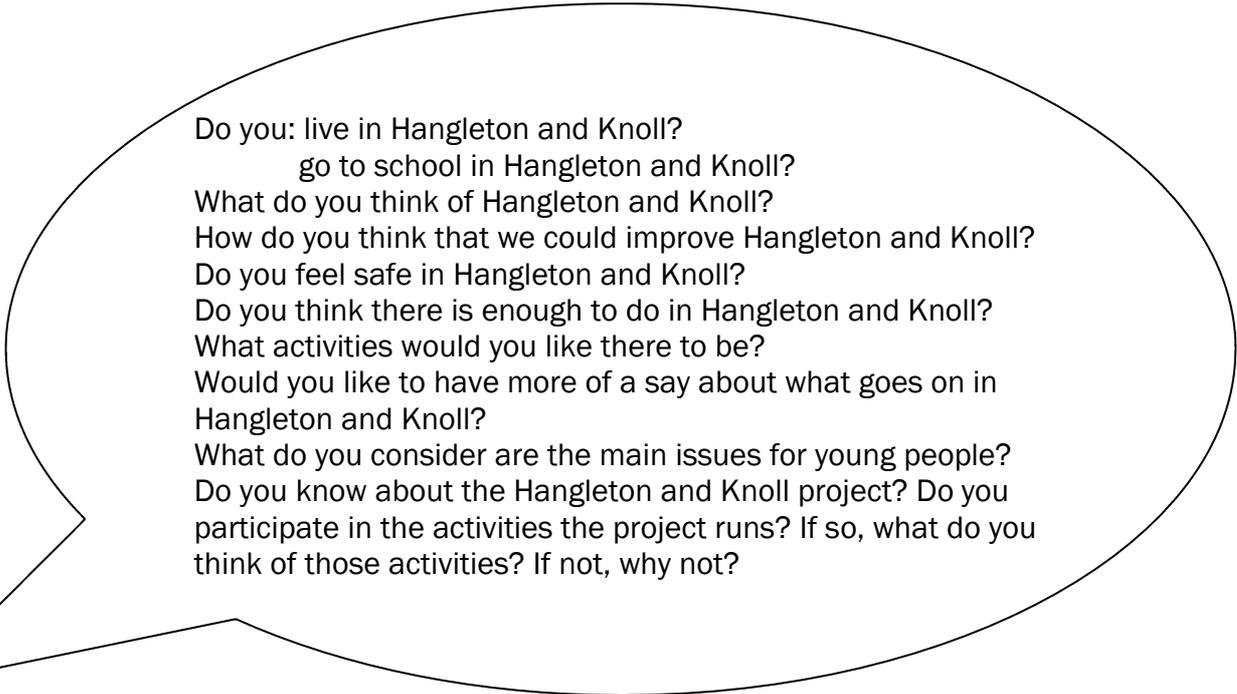
Consultation methods used

As stated the group developed a questionnaire, which included the questions listed below. They decided to deliver this questionnaire through 2 street consultation sessions, in which they would film the responses of young people, as well as planning two community events which would attract young people, who they could then ask the questionnaire. These consisted of a sports day for 11-16 year olds and a music and graffiti event for 13-19 year olds.

In total around 70 young people took part in the street sessions, sports event and BBQ, music and graffiti, the majority of whom filled in questionnaires. During the graffiti event - with the support of a graffiti worker - a big canvas around the theme of 'change' was created.

As we had not reached the amount of questionnaires we had aimed for, year 10 and 11 heads were contacted at one of the local schools, Blatchington Mill. These were distributed during class time and approximately 80 were returned through this method.

Finally, and in order to have a wider range of responses from young people living in the local community, youth workers arranged a couple of door-knocking sessions to ask young people to fill in questionnaires.



Do you: live in Hangleton and Knoll?
go to school in Hangleton and Knoll?
What do you think of Hangleton and Knoll?
How do you think that we could improve Hangleton and Knoll?
Do you feel safe in Hangleton and Knoll?
Do you think there is enough to do in Hangleton and Knoll?
What activities would you like there to be?
Would you like to have more of a say about what goes on in Hangleton and Knoll?
What do you consider are the main issues for young people?
Do you know about the Hangleton and Knoll project? Do you participate in the activities the project runs? If so, what do you think of those activities? If not, why not?

Other consultations

This report also includes details of 3 other consultations carried out over the course of the year by youth workers in the Hangleton and Knoll Project. These include:

- A transcription of the workshop carried out with young people participating in the Shout Out Residential
- A consultation with older young people in the Hangleton and Knoll area about their involvement and the direction of the Hangleton and Knoll youth work team
- A consultation carried out with young people from BME backgrounds, living within the local area

Young People's Consultation—A Journey in Photos



QUESTIONNAIRE RESULTS

The results of all the questionnaires are attached as Appendix 1 to this document. This includes both quantitative and qualitative results.

In total 156 questionnaires were collected and analysed.

Some analysis of the results, issues arising and possible actions (also to be decided in consultation with young people) follows:

1. Are you male or female?

This question was answered by 61.9% male respondents and 38.1% female respondents. This reiterates a recent trend within the Hangleton & Knoll Project where the young people we have been engaging have increasingly been young men. Actions taken in order to address this situation have been to establish a young women's group who, it is aimed, will be able to be consulted and to support the further development of our work with young women.

Action: to continue working with and developing the young women's group in order to ensure that the programmes that we are developing are meeting the needs and interests of young women in the Hangleton & Knoll area.

2. How old are you?

74.6% of respondents to this question were between the ages of 13-16, which is the majority age range we work with. Of these, the greatest percentage was aged 15 (40.3%). This is likely to be the result of questionnaires distributed at the local school Blatchington Mill being given to Year 10 and Year 12s, with Year 10s being asked to fill them in on the spot.

15.5% were aged 17-19, which we felt provided a good representation of the older age range. 9.6% were aged 12 and under, which is not an accurate representation of the 8-12 age range that we have contact with and are attempting to develop our work with further.

Action: to ensure that further consultation (depending on funding and resources) takes place with the 8-12 year old age range to ensure that work planned meets their needs and interests.

3. Do you:

- **live in Hangleton and Knoll?**
- **go to school in Hangleton and Knoll?**

67.7% of respondents said that they lived in Hangleton and Knoll, with 64.5% saying they went to school in Hangleton and Knoll. It is unclear from the results how many young people both live and go to school in Hangleton and Knoll.

What is interesting in regards to the answers to this question is the high percentage of young people who skipped the question entirely (32 in total)

Although this also does not show up in the quantitative results, many of the young people who did not answer the question were respondents who filled in the questionnaire in school. This combined with some of the comments to question 4, indicates that a fairly high percentage of young people who go

to school in Hangleton & Knoll but don't realise this is where their school is located. This is interesting, especially in light of schools' community engagement agendas.

Action: to work closer with the schools to develop links, and try and develop greater community awareness, involvement and engagement with the area.

4. What do you think of Hangleton & Knoll?

Results to this question are not necessarily totally accurate, as young people were asked to describe what they thought about the area, which was then transferred to a rated scale (positive, negative, all right, indifferent, don't know). However all the comments given can be found on pages 5-8 of the survey itself.

The highest response was 'alright', with 33.6% of respondents indicating this answer. The second highest was 'positive' with 31.4%. So a combined total overall of 64.9% think that the area is either 'alright' or 'positive'.

When cross-referenced against age, young people aged between 8 and 12 were more likely to have a positive view of the area than those aged 13-18.

When cross-referenced against whether young people lived or went to school in the Hangleton and Knoll area, those who lived in the area were much more likely to have a 'positive' view of the area (43.2%), than those who just went to school in the area (26%). When combined with those who thought the area was 'alright' (37%), 80.2% of people who live in the area think that it is 'positive' or 'alright', compared to 61.6% of those who go to school in the area.

Action: as above, to work closer with the schools to develop links, and try and develop greater community awareness, involvement and engagement with the area.

5. How do you think we could improve Hangleton and Knoll?

All responses to this question can be found on pages 27-29 of this document (8-10 of the pages of survey results). A summary of these results, splitting them into general categories can be found on the following two pages. This excludes any young people who said they didn't know as well as general, unconstructive comments (however all of these can be found on the survey itself)

The highest number of suggestions can be found in terms of activities for young people. There are also a high number of comments made in terms of parks and green spaces, as well as issues related to security and the general environment.

Action: youth team to integrate the responses to these questions into our forward action plan. Responses to be circulated to relevant forums, groups and service providers.

5. How do you think we could improve Hangleton and Knoll? (cont)

Activities	Parks and Green Spaces	Housing
<p>More things to do Interests are large scale shopping and concert going which would be impossible to change Do more for young people More things to do More activities More activities More stuff to do Perhaps you could put in some further educational yet fun outdoor activities with the possibility of furthering one's knowledge of religion Make an indoor play area More activities More activities and things to do More trips More for under 13s and nothing else Parkour sessions More clubs or activities during a school week More kids to do more stuff More activities for young people More things to do. More clubs and suggestions. There should be a nearer swimming pool, a fair To have a fair near here More activities in the summer holidays More things to do, not during the day but at night More activities for my age group More things for younger people Have more trips and try to mix the age range young and old More activities Have more opportunities to do more and for younger people to have more of a say</p>	<p>Better football pitch Put swings in it Make park better Better climbing Skate park Have a big shelter up in Hangleton & Knoll Project Better park facilities Making the Astro in Hangleton light up better Improve the gardening and maintenance of Hangleton Park More parks More stuff to play on Better parks to play football More activities Put better stuff there, more goals, more bins More dog poo bins Some rugby posts Mark out a football field Open café all the time so people can get free water Better park By doing the park up Better skate park</p>	<p>New houses and flats, more modern Newer, better-looking accommodation, get rid of flats Improve the look of the houses</p>

5. How do you think we could improve Hangleton and Knoll? (cont)

Community Centres	General Environment (including people)	Security	Other
<p>Knoll Community Centre (St Richards) could be improved</p>	<p>Redevelop small areas Build nicer areas/ buildings/ Parks Management of the Knoll Estate Newer facilities and things to do Cleaning it up Make it cleaner Improve public spaces Graffiti, maybe turn it into programme on wall Less littering Tidy roads, litter More friendly More friendly People are scary</p>	<p>On foot officers around area as a lot of mug- gings take place More police Clamp down on drugs and violent crime Security Making it safe Improve the area to make it a safe environ- ment CCTV around the park to catch adults or kids up to no good Don't let people who cause trouble go on stuff Cleaner, clean graffiti Neighbourhood watch style system Decrease the amount of anti-social behaviour Get police out because they make things worse.</p>	<p>You've done most if it Give more information to people who don't live in Hangleton More opportunities</p>

6. Do you feel safe in Hangleton and Knoll?

Over half of young people (51.7%) said that they did feel safe in Hangleton and Knoll, with 18.4% saying that they did not, and 24.5% indicating 'a bit of both'.

When these results were cross-tabbed with whether young people lived or went to school in the area, 65.4% of young people who lived in the area said that they felt safe, while 48.1% of young people who went to school in the area said they felt safe. The figures are not totally clear, as people who go to school in the area can also live in the area, however they do give an indication that young people who are residents in Hangleton and Knoll are likely to feel safer in the area than those who just go to school there.

When the results are cross-tabbed according to age, the younger people surveyed (12 and under) were more likely to feel safe in the area, while the 13-16 year old age range were less likely to feel safe in the area.

For those young people who answered a 'bit of both', answers tended to indicate that they felt safe in the day but not at night. A number of people also commented that they felt safe in Hangleton but not in Knoll.

Action: youth team to consider possible future work that can be done around this issue, either in terms of work with the schools or with young people in the area.

7a. Do you think there is enough to do in Hangleton and Knoll?

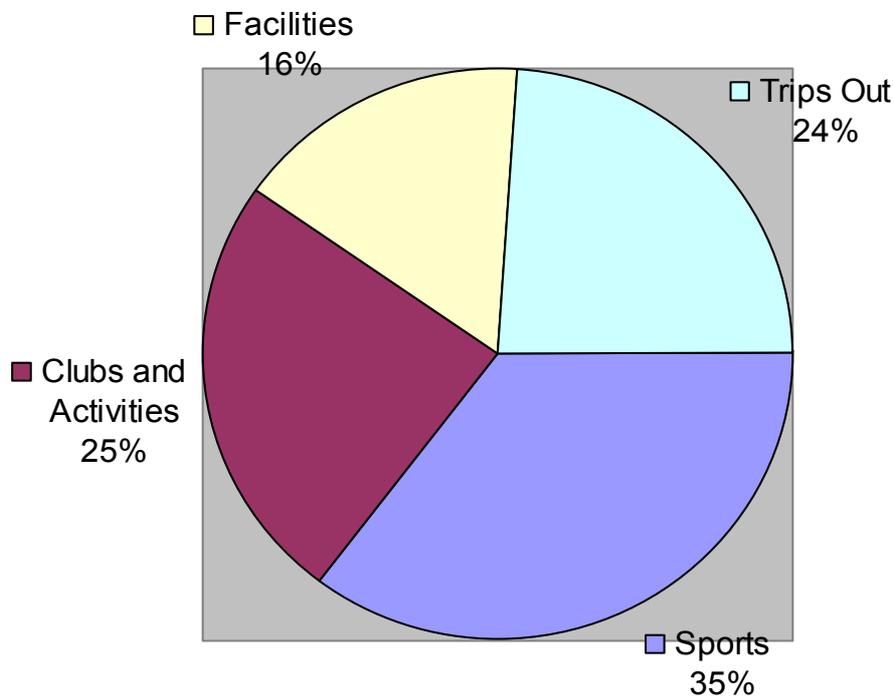
54.6% of young people who responded to this question didn't think there was enough to do, while 32.6% thought that there was. Comments included that there's "always something to do but don't always do it" while another young person commented that "there's lots of activities going on, people just don't look". This requires more in-depth research as to whether it is a question of there not being enough activities or rather that young people are not getting to find out about activities that are happening. There were also comments that there were enough activities during holidays but not term-time, and that there needed to be more activities at night.

7b What activities would you like there to be?

When asked what activities they would like there to be, responses were divided into the following categories and shown in the following chart, with the amount of responses for each category also indicated.

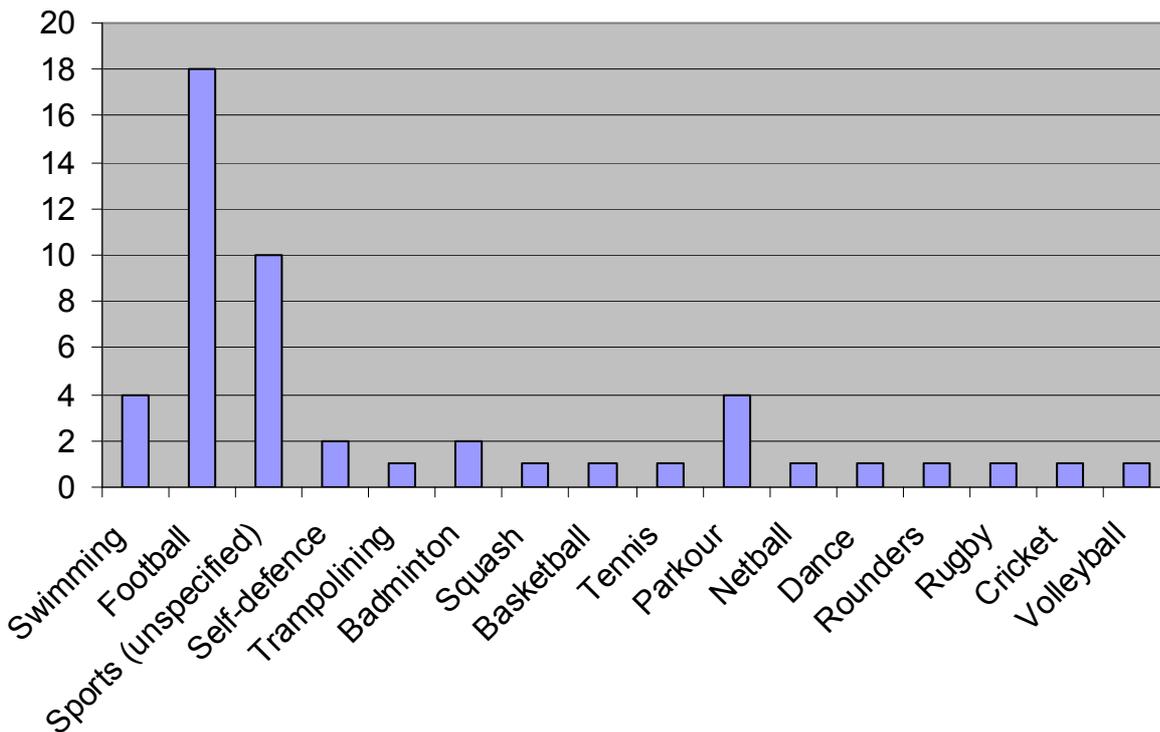
Actions: To use these results in planning future youth work programmes as well as holiday activities. To use as a basis in future group work with young people. To continue to consider issues around publicity of the project and activities.

Activities by group

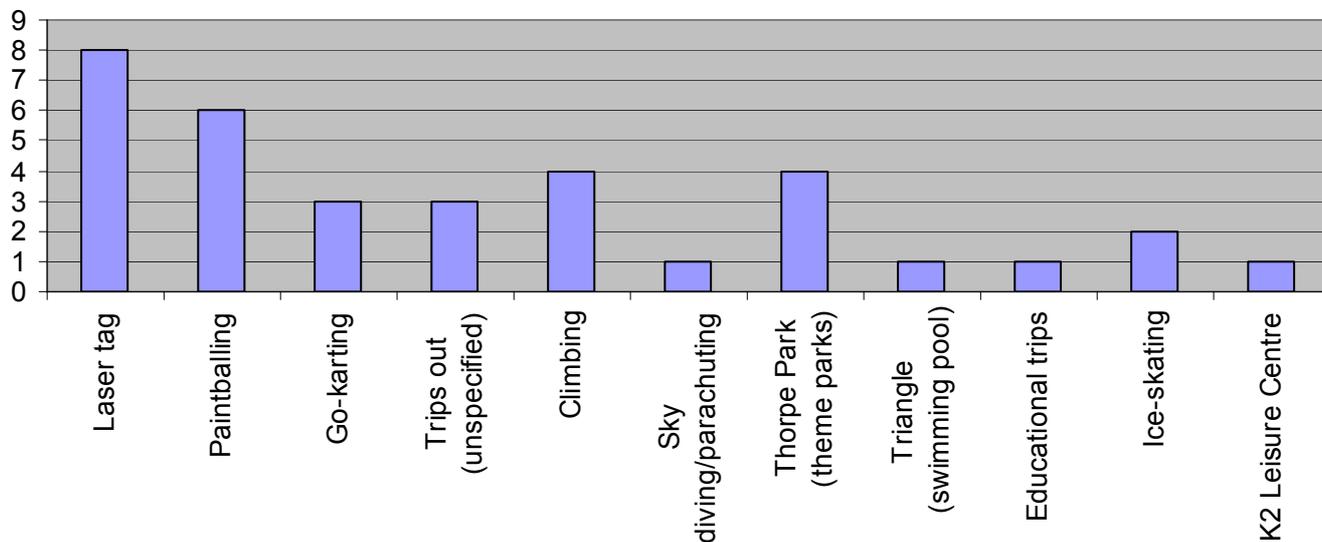


The following graphs show the suggestions given under each category:

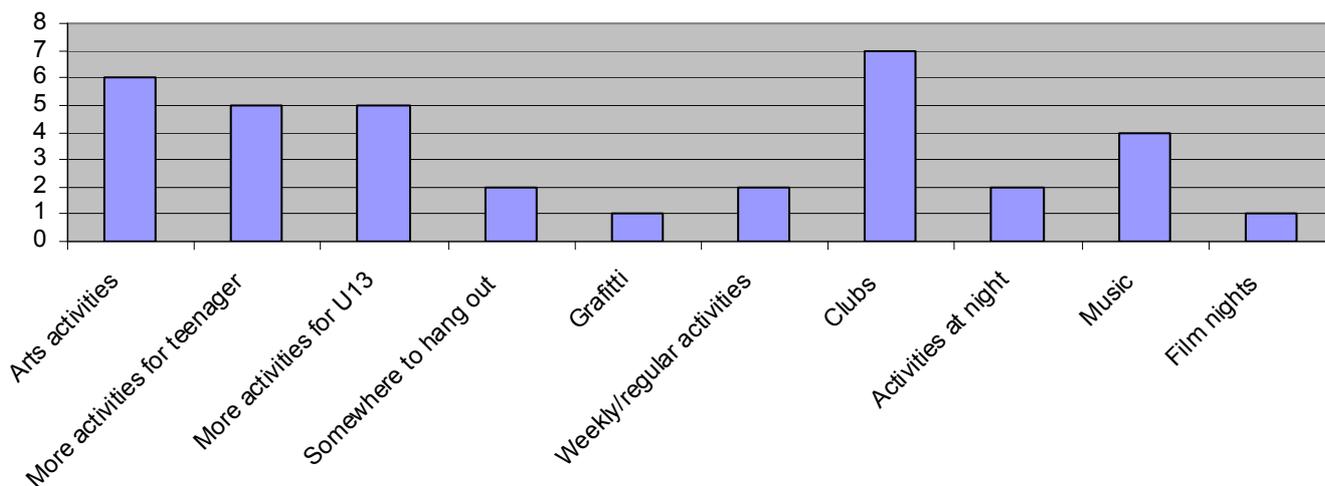
Sports



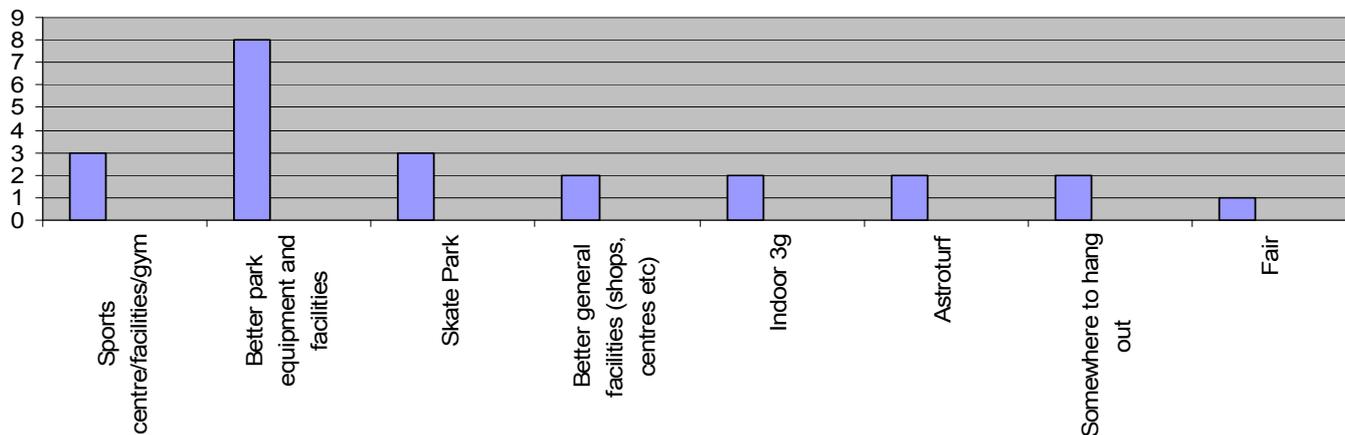
Trips out



Clubs and Activities



Facilities



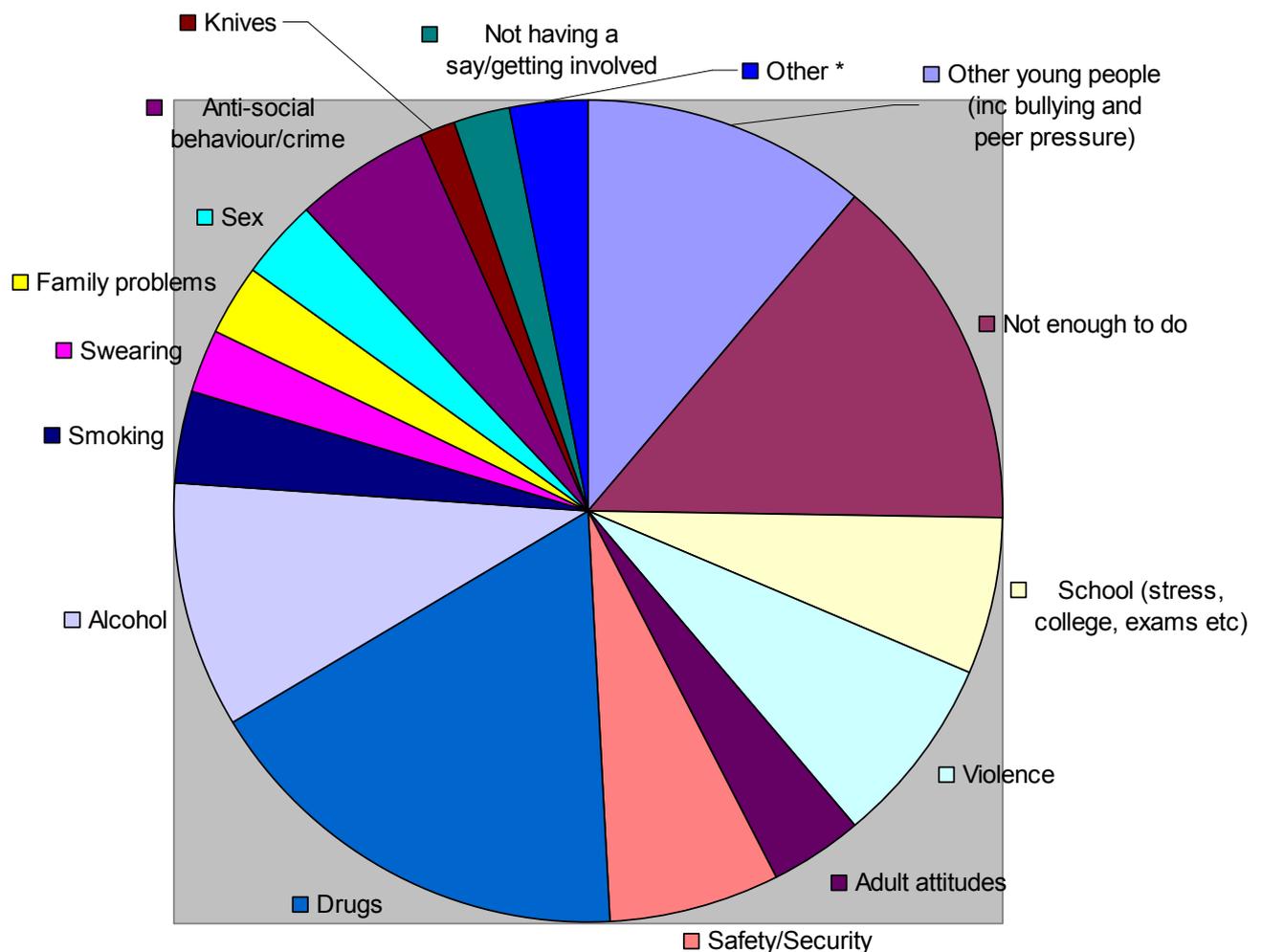
8. Would you like to have more of a say about what goes on in Hangleton and Knoll?

27.7% of young people said that they would like to have more of a say about what goes on in Hangleton and Knoll, while 72.3% of young people said that they didn't want to. This could either be because they weren't interested or that they were already involved to an extent that they were happy with, i.e. through the Hangleton and Knoll Project.

Action: to contact young people who were more interested in having a say to talk about possibilities for involvement in the Hangleton and Knoll Project and the wider Community.

9. What do you consider are the main issues for young people?

All results to this question can be found on pages 35-38 of this document (16-19 of the survey results) The chart below shows the results collated into general categories.



Action: for the youth work team to consider targeted work around specific areas as highlighted by young people.

10. Engagement with the Hangleton and Knoll Project

Of the young people who answered this question, 63 had heard of the Hangleton and Knoll Project and 77 had not. This is likely to be representative of the split between the questionnaires given out at schools and those delivered within the community.

Of those who had heard of the project, most did participate in activities that the Project runs and feedback on those was generally positive (see responses). Of those who hadn't heard of the project, most stated that they didn't want to receive more information about it. This could be linked to views about the area as stated above, or because they didn't want to give out their contact details to an organisation they didn't know. From previous experience presenting our organisation in schools, we have not had a great deal of feedback, and on this occasion the questionnaires were given out by teachers without youth workers being present.

Action: to contact the young people who did want to hear more about the project
To continue to promote activities and projects within schools but to recognise the limitations of such an approach

OTHER CONSULTATIONS

The following three reports are the results of small group sessions run with specific groups of young people around certain issues related to Hangleton and Knoll.

What is important to note when reading the three case-studies is that the views presented do not present a coherent narrative: the opinions expressed by some young people are not necessarily shared by other young people in the group, and sometimes their own perspectives are conflicting. As such, this cannot be taken as presenting a perspective of young people in Hangleton and Knoll per se, but provides an interesting insight into the views of specific young people and a potential starting point for future discussions.

Shout Out Residential—workshop around issues facing young people

The following is the transcription of discussions held in one of the workshops during the Shout Out residential in March 2010. The focus of the workshop was to start young people themselves reflecting on what was important to them, and more generally, what they felt was important to young people in the area. 5 young people, 2 young women and 3 young men, participated in the workshop.

What makes you happy or could make you happier?

"A bigger house"

"A smaller house, with less people in it".

"I want to live here (Avon Tyrell in the New Forest). It's really calm"

"I love my family"

"Good teachers are nice to me. They're not really teachers, they work in the school, like Connexions workers, they're not actually teachers".

"Music is literally my life, I wouldn't be able to live without it"

What makes you unhappy?

"I don't like him, he's Year 10 and he stole a Year 8s phone"

(Teachers): "All of them say they don't care about our GCSEs, so why are you a teacher? And all of them say they hate kids, so why are you a teacher?"

*"Do you know what really ***** me off about teachers?. They say if you don't want to learn then why are you here? Well to state the obvious, we have to be otherwise my mum gets taken to court".*

"My teachers, drugs, chavs"

"I hate my birthdays"

"The only reason I go to school is to see my friends. They should have sofa's like this in classrooms".

"She (teacher) said to me what are you doing when you leave school? I said I am going to college, yeah I got into two. She said really?? Like she was really surprised."

Collages: representation of me

HN: Rabbits, my family because I love them, Laptop, camera, phone, I-pod, strawberries, boyfriend, alcohol

CM: Boys, fashion, laptop, JLS, money chilling out, phone, thinking of getting pissed, trackie bottoms. Movies, Magners

KM: All favourite bands, dub step, example, grime, tinchy strider, bit of pop JLS, and cars, rollies.

General comments about Hangleton & Knoll

"We're not like the worst estate, people think we are but we're not. They can keep thinking that if they want."

"All stuff in parks is for little kids, be good to have something more dangerous".

"Most of us like to take quite a bit of risks"

*"Me and my brother were just sitting on the swings and this bloke came in with a knife. I don't give a **** if someone tries to stab me."*

"I went for a jog down there and heard a load of noise in the bush so I ran."

Do you think Knoll is a safe place for smaller children?

"Yes, 'cos they don't exactly go there at night. But when they do they are with their parents anyhow"

"I think that Knoll Park is quite safe"... "What Knoll park are you in?"

"Yeah definitely enough lights there. But I think that people just think that it is really dangerous when its not. You just get old people walking through there walking their dogs, that's it.

*"I walk through there at night, but don't go down there 'cos it's ****"*

What would make it better?

"Lights in the football court when it gets dark".

"Coloured lights so you can have a change"... "It's a park not a disco."

"I think it should just be knocked down and done without and that way no one can vandalise it, no creepy men can follow you home".

What would you put there instead?

"They said they were building a new skate park there, but all they did is put that crappy zip wire thing"... "It wouldn't be used a lot at all 'cos all the skaters go down to the lagoon and the level. BYC is good."

"I think we should get rid of the graveyard. I think they should move the park"

Do you think if there were more things to do people wouldn't trash stuff?

"Yeah, it's just done out of boredom"

"It's nowhere near as bad as it used to be and I am pretty sure if you go and give people something to do like a youth club or whatever then they won't be trying to set stuff on fire."

Would you want to have a youth club?

"Yeah but where?"

"There is one in Hangleton should be one in Knoll"

What would you want to have in a youth club?

"Laptops, pool tables"

"Needs to be for certain age groups. Like for 13 to 16 'cos when all the 17/18 year olds go in then the younger ones don't want to. They think they rule it. I think 17/18 you should have something better to do".

General comments

"Hangleton and Knoll needs more stuff for 18 year olds to do".

"Good stuff for us to do, we'll come to you (youth workers) and change the stuff"

What are the main issues for young people?

"Better things that can't be trashed"... "Youth club in Knoll"... "Skate park"... "Better Park"... "Nothing to do... Lights round park"... "Safer for smaller kids"... "Stuff for 18 +"... "better stuff for under 18 years"... "Metal equipment"... "Dig up the graveyard"... "The reason why it all happens is Boredom. So you gotta get places for people to go".

Consultation session with older young people around youth work activities and their involvement

The aim of this session was to work with some of the older young people who have been involved in the Hangleton and Knoll Project, to look at whether the opportunities that we provide are still relevant to them and the possibilities for continuing involvement that they might like to explore. We also aimed to gain feedback as to the current needs of young people within the community, from young people who are themselves grounded within the community, in order to assess whether the work that we are doing is meeting those needs.

What we discussed: Current issues for young people; youth work to address these issues; volunteering opportunities

Opportunities for 17-19 year olds: There was feedback from a few members of the group that they didn't participate in activities because of people who were quite a lot younger that they found annoying. We discussed the possibility of organising activities or groups for 16 or 17+ year olds. Feedback was mixed as to whether they would actually participate and in addition, there were unrealistic expectations like youth workers taking them to the pub. They also suggested splitting the age ranges further so 17+ and 11-16 although then the point was raised as to whether 16 year olds would want to hang out with 11 year olds.

Possible action: to organise a trip over summer to gauge interest in this as a possibility. To do further consultation as to what this trip should be.

Having things to do: There was positive feedback about the pool/laptop drop in space at Hangleton Community Centre. Also that activities stopped young people from getting into trouble so it was important to continue them (although the group didn't really give specific feedback as to what these activities should be). JC and JT both felt that the pool table at Hangleton should be accessible to young people at all times. Their interest was much more in terms of just having a space for young people to hang out.

Possible actions: Consider whether/how to continue the Thursday night session. Think about the possibility of young people opening up the pool table at Hangleton, supporting them to do this (whether this is actually possible)

Jobs/college: Further discussions around this area.

Young person only space: We discussed whether the area needed a young person dedicated space as this has been raised in the past. JC in particular fed back that he didn't really think it was necessary, that the spaces that were available were ok and accessible, being right in the middle of each community.

Volunteering: We asked the group if they would be interested in volunteering and all were positive to different degrees

Consultation session with young people from BME communities in Hangleton and Knoll

This session was planned after it had been identified that our activities were failing to attract young people from BME communities resident in Hangleton and Knoll. The aim was to get in touch with young people who had previously engaged with the Hangleton and Knoll Project as well as to look at ways that we could attract new young people.

Two known young women, one known young man and one new young man, all aged 15-16, participated in this session, which was organised at Carusos restaurant on Boundary Road.

If you have previously attended our activities why have you decided to move on?

Young people did not feel that they had made a conscious decision to move on, it was more that they had lost contact with H&K and so had forgotten about coming to activities that the project runs.

They all stated that they attended BMEYPP (The Black and Minority Ethnic Young People's Project) in town. They also said they just didn't hang around Hangleton Park as much anymore but would if there were activities going on that they wanted to attend that they would do.

How do you think we can best promote and publicise to other BME groups in the area?

Young people felt that they often did not get the mail out about activities that were sent to their house addresses. The BMEYPP project would text or Facebook them if any activities/events were coming up and they felt this was the best way to reach young people of this age group. Promoting nearer town was another suggestion but not all young people agreed that this would really work/felt that a lot of young people ignored posters.

Are there specific activities that you would like to see happen?

The group felt that activities that were offered were aimed at younger people as they were for 13+. When asked what type of activities young people would like to see happen they mentioned football, bowling, residentials, pool, Wii and parties. Young people talked a lot about residentials being one of their favourite things to do with the BMEYPP. They said they would be keen on coming on a residential if the Hangleton and Knoll Project organised one for an older age group. In terms of parties young people said that other young people organise them and DJ at the BMEYPP.

How can we make sure our activities are inclusive to these groups?

Young people did not feel it was necessary to have activities specifically for BME groups. In terms of trying to engage other BME young people, they did not feel that there were that many around in the area and that they already knew all of them, and that they all attended BMEYPP already. When asked how we could advertise to younger young people (i.e. 8-12 years), they felt unsure but said they could tell them about the projects that were run.

Do you know any church groups we can advertise at?

Only one young person said that they attend church & they were not to sure.

Things to think about/Actions

- To look at age specific activities such as 13-15, 15-19years
- To look at getting a group of young people to organise a disco.
- To look at having a few one off pool/Wii sessions at Hangleton

The consultation was developed and delivered by young people as part of the Shout Out Project. Thanks to the following young people for their involvement over the course of the project:

Bradley Brachman

Chloe Martin

Connor Per Lundin

Karl Martin

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Leon Weller

Luke-Steele Martin

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Rhys Pryer

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