

Hangleton and Knoll Community Consultation 2011



**The Hangleton
& Knoll Project**
Working for a better community

Conducted by
Community Development Workers in
partnership with the communities of
Hangleton and Knoll

The Hangleton and Knoll Project is a Registered Charity No
1139971 Company Limited by Guarantee No 7260539

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Background Information

The Hangleton and Knoll Project is a Community Development Charity, established in 1983. The Hangleton and Knoll Project exists to work in partnerships with residents to access and develop opportunities and resources and to facilitate positive change as identified by the residents of our communities.

The broad aims of the charity are

- To assist and support existing community groups and to work with local residents to set up new groups as they are required by the community.
- To act as a facilitator for all Providers that offer services to residents and to work in partnership with residents to enable their voice to be heard at all levels of decision making.
- To promote and support the development of suitable community buildings, parks and open spaces.
- To encourage the participation of local residents in all forms of voluntary activity, education and employment which may improve the quality of life in Hangleton and Knoll.
- To harness, support and develop the skills and talents of local people.

Consultation with local residents is conducted on a regular basis to ensure residents can influence and set local priorities for all our work in the area. Consultation also enables the Project's Community Development Workers to work in partnership with community groups and service providers to ensure that community needs and priorities are evidenced and over time positive improvements are achieved.

This consultation was developed and delivered by
Claire Sillence - Community Development Worker - Hangleton
Lizzie Beckett - Community Development Worker - Knoll

Local Volunteers

Alex Steele - Martin
Luke Steele - Martin
Terence Johnson
Cameron Diaz
Daniel O'Neil
Jane Bates
Nicola Catterall
Jenny Moore

Methodology

We decided that the consultation would be delivered in two stages. Firstly there would be preliminary consultation at local community events and then a questionnaire to be carried out with community groups, key local activists and then other local residents by door knocking.

Preliminary Consultation

We attended local community events and used a basic 3 question consultation format. We know that residents are busy at community events so therefore we kept the questions succinct, but also open, to enable us to pick up as many ideas and viewpoints as possible. The events took place in both Hangleton and Knoll with different sections of the community attending.

Questions:

1. What do you like about Hangleton and Knoll?
2. How could we improve Hangleton and Knoll?
3. In an ideal world, Hangleton and Knoll would be, or have?

The full results of this preliminary consultation can be seen in appendix 1.

These results then formed the basis for the main questionnaire. We took the issues and areas of interest most prevalent in the preliminaries and developed questions in order to explore them in more detail.

An estimated 100 residents were consulted at Community Events during 2010.

The top themes from this preliminary consultation were:

- Facilities and Activities for Children and Young People
- Housing
- Community Safety
- Local Parks
- Transport
- Facilities for Older People
- Local Amenities
- Community Space
- Health and Well Being

Main Consultation

The questionnaire was piloted with two local residents so that we could ascertain any errors or difficulties and make any amendments if required. We then carried out the survey in the following two ways:

1. Via e-mail we sent questionnaires to community group members and key local activists
2. Visited groups and filled out questionnaire in situ, offering one to one support to community groups.

Using a mapping exercise we looked areas that were under-represented in terms of engagement and also identified well known engaged areas to include in the door knocking consultation.

We delegated areas to each worker and used a team of community volunteers to visit at least one street per worker each week

We delivered the questionnaires visiting every third house in the street. We would knock on the door and if the resident was at home we would introduce ourselves and give a brief overview of what we were doing. Residents were given the option to fill out the questionnaire on their doorstep or in their own time to be collected on a specific date as agreed. We also gave them the option to leave the forms on their doorstep in an envelope which was supplied in case they were not going to be at home.

On a few occasions the form was completed with the resident on the doorstep.

In the event that the householder was not in on the delivery date, we would simply post through the letter box.

We also delivered Hangleton and Knoll promotional material and any information about up and coming community events and activities.

Records were kept of each household visited, whether they were in or out and if in conversation any issues that could be followed up were discussed.

On the specified collection date we would refer to our records and visit each house accordingly. It was recorded whether a questionnaire had been completed or not.

In total we visited 275 households.

**THE TOTAL AMOUNT OF QUESTIONNAIRES COMPLETED WERE 148
THE TOTAL AMOUNT OF PEOPLE CONSULTED IN BOTH THE
PRELIMINARY AND MAIN CONSULTATION SURVEY WERE 375**

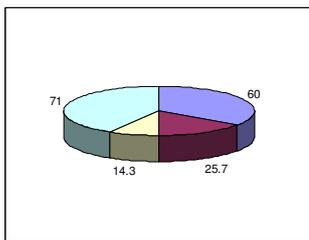
Collating the Information

We decided to use the Survey Monkey service to input data collected as this service offered comprehensive analysis. We recruited 2 community volunteers. They created a data base of contacts that had consented to their contact information being kept on record and also helped input the questionnaire results on Survey Monkey. This volunteer help was essential to the successful completion of the project and both volunteers reported that it was really interesting to be involved in this element of the research project as both developed new skills.

Demographics of Questionnaire

Hangleton compared to Knoll

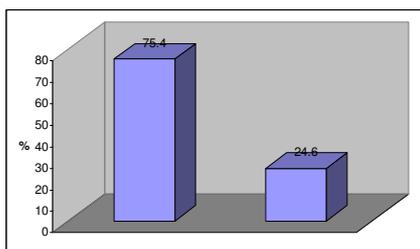
140 people stated which estate they lived in.
60% of people said they lived in Hangleton
25.7% of people said they lived in Knoll
14.3% of people said they lived out of the area
71% of those over 50 years old said they lived in Hangleton



We felt it was interesting that 14.3% of people said they lived out of immediate area. This is both due to community group members travelling from out of the area to attend community groups and activities and an idea that people may perceive themselves as not living on the Knoll in particular and prefer to identify as West Hove which after all is the postal address.

Gender

146 people stated their gender.
75.4% (107 people) were female
24.6% (35 people) were male



On reflection we felt we should have included a Trans Gender question to the consultation. This was an error that will be corrected in future work. We feel that females in general are more likely to fill out questionnaires than males and are more likely to be both home and answer the door. In many households the female answered for the family.

Age

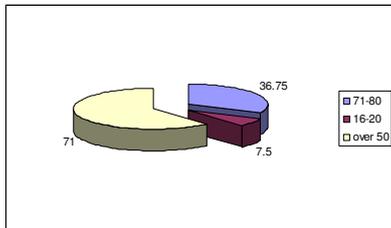
147 people stated their age:-

All age ranges were fairly represented with the highest amount of people (25) being 71-80

7.5% of young people aged 16-20 responded

48.3% of people were over 50 years old

71% of those over 50 years old said they lived in Hangleton.



We noted a large response from the over 50's.

It was interesting that the age of the highest amount of females was 71-80 and they were Hangleton residents. This could be because we consulted in an area of Hangleton which has a high number of older residents and older residents were more likely to be at home when we called and have the time to fill out questionnaires

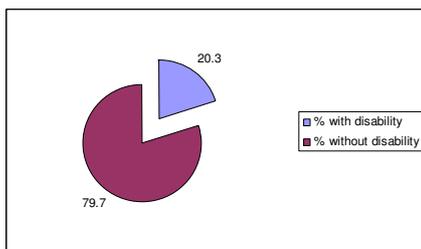
Disability

30 people in Hangleton said that they felt they had a disability.

28.7% said they considered themselves to have disability

33 people over 50 years of age said they felt they had a disability

We know that there is a high level of people living with chronic health conditions in the area.



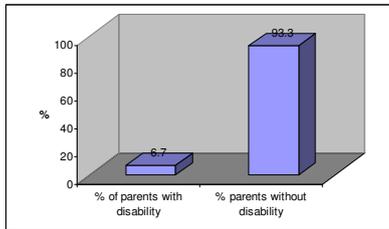
Parents

45 people stated they were parents

Most parents had either 1 or 2 children living at home

3 parents said they considered themselves to have a disability

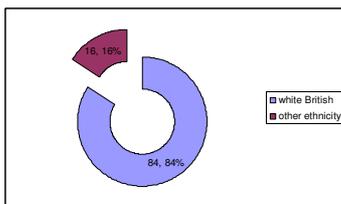
Parents were fairly distributed between the Hangleton and Knoll estates.



Ethnicity

84% said they were White British

16% said they were of another ethnicity – full breakdown in appendix



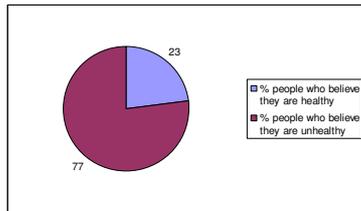
We noted that there are various barriers that prevent BME Groups from engaging in the consultation process and we addressed this and ensured representation by facilitating meetings with smaller groups of BME Residents with a translator.

Headline Data Analysis

Health and Well Being

23% of people don't think they are healthy.

63% of people said had experienced Depression followed by 55.6% who felt they lacked in confidence. This percentage comes from the 33% who answered this set of questions around mental health.



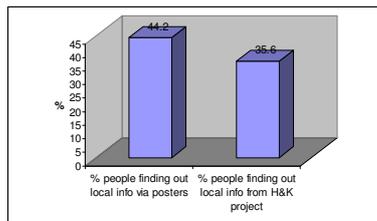
Community Safety

28% of people stated they don't feel safe across the two areas.

37.5% of people said they were concerned about Fly Tipping as priority for action.

Community Information

66.3% of people said they use the local newsletters to find out information about local services, 44.2% via posters and 35.6% via the Hangleton and Knoll Project.

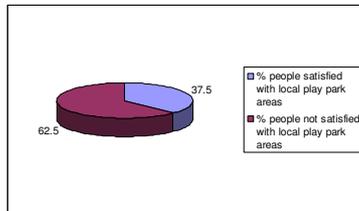


Parks

45.8% of people stated they were concerned with overgrown hedges and trees

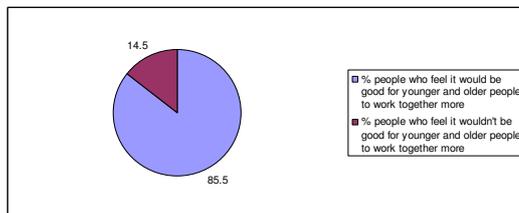
37.5% of people said they were satisfied with local Play Park Areas

64.1% of people said they would like more seating in their local park, 56.3% said they would like to see less dog mess in the park.



Intergenerational Activities

85.5% of people felt it would be good for local young and older people to work together on projects and activities to help improve understanding between age groups. This echoes our youth consultation where young people also expressed their desire to see more activities that brought the whole community together.



Full Summary of Questionnaire Results

Please see Survey Monkey Results Attached

What Next

- 1) CD Workers to continue to respond to residents who requested information during consultation process, we will also continue to pass details to identified community groups where appropriate.
- 2) Results of Community Consultation shared with HKP Youth Team and relevant external agencies and community groups.
- 3) Place a PDF of the consultation summary on the HKP Website and write an informative article for local newsletters to feedback to residents.
- 4) Liaise with Hangleton and Knoll Community Action to present the consultation and identify any immediate priorities such as transport and community safety issues.
- 5) Ensure that the priorities and issues raised in the consultation continue to be built into future Hangleton and Knoll project Work with community groups, local residents and that it informs future partnerships and funding applications.
- 6) Embed the learning from this consultation process to inform future ongoing consultation with local residents.
- 7) Using the contact information we received during the consultation process the project is currently developing a generic contact database, which will enable us to inform residents of community activities and volunteering opportunities.

A Special Thank You



Claire and Lizzie Community Development Workers



Local Resident Nicky imputing data on to Survey Monkey

The Hangleton and Knoll Project recognises the value and importance of local participation in the community and would like to take this opportunity to thank all residents that took part in this community consultation.

A special thank you to our survey volunteers.

Appendix 1: Preliminary Consultation Results

Community Consultation: Knoll Park – Love Parks Weeks Event

What are the top 3 things that you feel need action in Hangleton and Knoll?
Please pick 3 from this list and put a dot next to each.

Local Amenities	Housing	Facilities and activities for Children and Young People	Transport and Traffic	Adult Education
2	3	4	3	0

Local Environment parks Streets etc	Health Services / Well Being	Facilities for Older People	Safety – Feeling Safe	Community Space – for Meetings and Training
1	0	1	3	1

How you feel about living in the area.	Any other comments	Any other Comments	Any Other Comments	
1		. I'm satisfied with it all		

Community Consultation: Knoll Community Association Meeting

What are the top 3 things that you feel need action in Hangleton and Knoll?
Please pick 3 from this list and put a dot next to each.

Local Amenities	Housing	Facilities and activities for Children and Young People	Transport and Traffic	Adult Education
0	4	2	3	0

Local Environment parks Streets etc	Health Services / Well Being	Facilities for Older People	Safety – Feeling Safe	Community Space – for Meetings and Training
5	1	3	4	0

How you feel about living in the area.	Any other comments	Any other Comments	Any Other Comments	
0	Activities for 'middy' people	. Activities for 'middy' people		

Hangleton & Knoll Medieval Festival – Consultation Responses

What do you like about living in Hangleton & Knoll?

1	Near to family Clubs for older people e.g. Forget-Me-Knots
2	Open spaces Community spirit Clean air (away from main traffic)
3	Location – greenery, buses, close enough to beach and town Friendly Good schools
4	Quiet and Lovely
5	Green areas/trees Peaceful Wildlife
6	Almost in the country
7	Lots of parks and green areas Good schools and good choice of schools
8	Not too far away from everything
9	Green Busy and involved community centre Multi cultural
10	Near to town and countryside
11	Hanging with friends Playing ??? 44
12	Facilities are improving Information is useful
13	Friendly Good parks
14	Lived here 46 years – family connections Local shops Green spaces Community spirit
15	The open fields Play area for children
16	It is a quiet, family friendly neighbourhood with well working community
17	Friendly community Green spaces
18	The Park
19	Living near the Devils Dyke Trail and the views
20	A nice area
21	Local amenities (don't have to go to town) e.g. bus service Local shops
22	Friends
23	Clean and friendly Still a very nice place to live and close to countryside, seaside and not too far from the City

How could we improve Hangleton & Knoll?

1	Return of raised plant and flower beds at Grenadier
2	Graffiti canvas
3	More fun equipment
4	More activities for older young people
5	Less dog mess
6	Floodlights in all parks
7	Bigger parks and a football pitch
8	More information about what's going on
9	Better parks
10	Dogs on leads on St. Helen's Green so they are always in view of their owner and people who are afraid of dogs can walk around
11	More community activities to bring us all together
12	Litter Tidiness
13	More activities /things for children of all ages
14	Parks better for under fives More child friendly type festivals (Summer holidays)
15	Speed limit 20 mph
16	Park Wardens Not enough for children in Hangleton Park
17	Speed ramps Gardens sp??? Road is used as a cut through for all traffic
18	More prominent Dog Warden and More communication between the young and the old in the community so that older residents have no fear of the younger ones
19	Traffic management on Stapley Road
20	Local community events (well publicised)
21	More free things (activities) for young people
22	Could do a bit better with maintenance of roads (little alleyways), trimming hedges facing the public roads. We would like to see a few more corner shops
23	More improvements to play areas... Greenleas (no slide in sandpit???)
24	Clean up dog mess Multi cultural integration between families needed Food Festivals Link between West Blatchington Primary School and the community Art and nature projects
25	Clean up dog mess Cafes at parks opening times more regular
26	Anti Social behaviour or young people at sheltered housing e.g. pulling up plants

In an ideal World, Hangleton & Knoll would be, or have.....

1	More Police
2	A leisure centre Animal Centre Cinema Garden Centre
3	Bigger park and bigger area and better goals and slide
4	More Police
5	More Police
6	More Police presence at night
7	Bigger houses/properties
8	Less casual callers to protect the elderly residents
9	An area set aside for the use of dogs – a dog park!
10	More Police in area
11	More things to do Safer outside schools
12	More help for people with problems
13	More things for teenagers to do to stop groups at Grenadier More pre-schools
14	Swimming pools More Police, especially evenings
15	More Police presence More free activities for young teens <i>“if they are not more focused to do things at that age there could be problems when older”</i>
16	Areas/activities for teenagers
17	Improved/more of transport – bus routes to Portland Road area, Hove
18	More Police to be safer, also to control older children from Senior Schools
19	Nothing – I am very happy and content. Lovely house that backs on to Knoll Park
20	Safe
21	More creative activities/Street parties needed – involvement and participation of community will stop fear of people and therefore no need of more Police More fun
22	Cinema Sports activities Swimming pool
23	Local leisure facilities e.g. cinema Community buses for older people to hospital/medical appointments and local buildings e.g. St Richards

What are the top 3 things that you feel need action in Hangleton & Knoll?
List given.

Action Area	No. Residents selecting
Safety e.g. feeling safe in your community	9
Facilities and activities for children and young people	9
Local environments e.g. parks and streets	7
Transport and traffic	6
Housing	5
Adult Education	4
Look at how residents feel about living in the area	3
Local amenities e.g. shops, churches etc	2
Health e.g. access to health services	1
Facilities and activities for older people	1
Community space – space for meetings, activities etc.	1
Other - please write	1 (no answer given)

Hangleton Park Fun Day CD Consultation 5th June 2010

What are the top 3 things that you feel need action in Hangleton and Knoll?
Please pick 3 from this list and put a dot next to each.

Local Amenities	Housing	Facilities and activities for Children and Young People	Transport and Traffic	Adult Education
3	2	8	7	4

Local Environment parks Streets etc	Health Services / Well Being	Facilities for Older People	Safety – Feeling Safe	Community Space – for Meetings and Training
7	2	2	7	3

How you feel about living in the area.	Any other comments	Any other Comments	Any Other Comments	
3	<p>More regular Opening for Knoll Café.</p> <p>Groups Promoting other Groups.</p>	<p>Café Facility in Hangleton Park like the one in Knoll Park. (2 residents suggested this)</p> <p>Get more families using the park and play area.</p>	.	

Pamper Parent's Day CD Consultation 10th July 2010

What are the top 3 things that you feel need action in Hangleton and Knoll?
Please pick 3 from this list and put a dot next to each.

Local Amenities	Housing	Facilities and activities for Children and Young People	Transport and Traffic	Adult Education
1	9	7	5	2

Local Environment parks Streets etc	Health Services / Well Being	Facilities for Older People	Safety – Feeling Safe	Community Space – for Meetings and Training
8	5	2	3	3

How you feel about living in the area.	Any other comments	Any other Comments	Any Other Comments	
	Homemove Transfers. Youth Club with Snooker etc like there used to be.	Bus from Hangleton to Portslade College. We need an out of hours Doctor's Service in Hove.	We need more Police presence.	

Community Consultation Knoll Park – Love Parks Week Event

What do you like about living in Hangleton and Knoll?	How could we improve Hangleton and Knoll?	In an ideal world, Hangleton and Knoll would be, or have.....
<ul style="list-style-type: none"> • Friendly to an extent that most neighbours would be there for each other 	<ul style="list-style-type: none"> • More buses • No bad, nasty people living here 	<ul style="list-style-type: none"> • Community spirit. • More people moving out of housing when kids have grown up, so that other people with kids get a fair chance
<ul style="list-style-type: none"> • Improvements in Hove Park. • Near the downs and the sea and town – is central 	<ul style="list-style-type: none"> • Improvements to Knoll Park • More policing when pubs close (yobs near Grenadier smashed my wing mirror) 	
<ul style="list-style-type: none"> • Most of the people who live on the estate are nice. The few ruin it for the rest. • Respect for neighbours 	<ul style="list-style-type: none"> • For the houses that are empty and boarded up to be allocated • People to live in their houses not use as a store room for their market stalls 	<ul style="list-style-type: none"> • No Anti-social Behaviour • Good community spirit
<ul style="list-style-type: none"> • Central 	<ul style="list-style-type: none"> • Am happy generally 	<ul style="list-style-type: none"> • Leisure Centre • B&H Football back in area
<ul style="list-style-type: none"> • Small, good sense of community • Lots of parks, especially for the little ones • Seafront is close 	<ul style="list-style-type: none"> • Road safety improvements. More sleeping policemen (or bigger ones) • More street lighting in some areas • More events to make use of the seafront e.g. kids beach party 	<ul style="list-style-type: none"> • Some areas near the parks could have shops e.g. general store
<ul style="list-style-type: none"> • Nothing much, there's nothing 	<ul style="list-style-type: none"> • More climbing frames, a pool, 	<ul style="list-style-type: none"> • Bouncy castles • Little

exciting happening	swings in the parks <ul style="list-style-type: none"> • Flyers advertising the parks 	rollercoaster's for kids in Hangleton Park <ul style="list-style-type: none"> • Legoland
<ul style="list-style-type: none"> • Born here, its home, the best of both worlds. 10 minutes to sea or downs • Great bus service (except 16) • Good mix of people • Good shopping areas, small ones • Quick access to town • 2 good pubs • Good community 	<ul style="list-style-type: none"> • Bigger indoor places • Silent – tarmac on the by-pass! • Better sporting facilities, and funding for this needed • Lights • Fulltime attendant for parks • Parking outside School – Laburnum Ave 	

Appendix 2: Preliminary Consultation Questionnaire

Hangleton and Knoll Project – Community Views Questionnaire

What are the top 3 things that you feel need action in Hangleton and Knoll?
Please pick 3 from the list below and put a tick next to each...thankyou!

❖ Local Amenities e.g. shops, churches etc...	❖ Housing
❖ Facilities and activities for children and young people	❖ Transport and traffic
❖ Adult Education	❖ Facilities and activities for older people
❖ Community Safety e.g. feeling safe in your neighbourhood	❖ Community Space – space for meetings, activities etc...
❖ Health e.g. access to health services, information etc...	❖ Local Environment e.g. parks and open spaces, streets
❖ Looking at how residents feel about living in the area e.g. consultation	❖ Other – please leave comment

Appendix 3: Survey Monkey Results

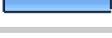
H&K Community Consultation



Please tell us if you are male or female

		Response Percent	Response Count
Male		24.6%	35
Female		75.4%	107

Please tell us which of the following age groups you are

		Response Percent	Response Count
16-20		7.5%	11
21-30		8.8%	13
31-40		15.0%	22
41-50		12.9%	19
51-60		15.0%	22
61-70		16.3%	24
71-80		17.0%	25
81-90		6.8%	10
91+		0.7%	1

Do you have any children aged 16 or under living at home?

		Response Percent	Response Count
Yes - but not specified		3.8%	5
No		41.2%	54
How many?		0.0%	0
0		24.4%	32
1		9.9%	13
2		10.7%	14
3		5.3%	7
4		4.6%	6
5		0.0%	0
6		0.0%	0
7		0.0%	0
8		0.0%	0

Please tell us which of the following best describes your ethnic identity

		Response Percent	Response Count
Black African		0.7%	1
White British		84.0%	121
White Irish		2.1%	3
Other White		2.8%	4
Asian British		2.8%	4
Bangladeshi		2.1%	3
Indian		0.7%	1
White & Asian		0.0%	0
Other Mixed Parentage		2.8%	4
Chinese		0.0%	0
Black British		0.7%	1
Black Caribbean		0.0%	0
Other Black		0.0%	0
Pakistani Asian		0.0%	0
Other Asian		0.7%	1
White & Black Caribbean		0.0%	0
White & Black African		0.7%	1
Prefer not to say		0.0%	0
		Other (please specify)	1

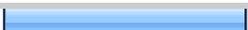
Do you consider yourself to have any form of disability?

		Response Percent	Response Count
Yes		28.7%	41
No		69.9%	100
Don't know		1.4%	2

Please tell us if you live in Hangleton or Knoll (Please tick one answer only)

		Response Percent	Response Count
Hangleton		60.0%	84
Knoll		25.7%	36
Out of Area		14.3%	20

Which best describes the type of housing you live in?

		Response Percent	Response Count
Sheltered Accommodation		2.3%	3
Council Housing (leaseholder)		4.5%	6
Privately Renting		6.0%	8
Council Housing (renting)		38.3%	51
Homeowner		48.9%	65
	Other (please specify)		11

Are you concerned with any of the following issues?

		Response Percent	Response Count
Repairs		30.6%	22
Problems with neighbours (harassment, noise etc)		19.4%	14
Overgrown hedges/trees		45.8%	33
Under Occupancy (larger properties with only one tenant)		25.0%	18
Empty/Non allocated properties		27.8%	20
Fly Tipping (large items/rubbish dumped in residential areas)		37.5%	27
	Other (please specify)		19

Several local community groups work with Brighton & Hove City Council to address housing issues and concerns. These are listed below. For each group, please add a tick in the appropriate column to tell us if you have heard of, attend or do not attend/know the group.

	Heard of	Attend/have attended	Do not/never attend/know of	Response Count
Hangleton & Knoll Community Action	61.1% (77)	17.5% (22)	30.2% (38)	126
Knoll Community Association	49.0% (47)	10.4% (10)	49.0% (47)	96
North Hangleton Residents Association	37.5% (36)	7.3% (7)	64.6% (62)	96

A range of facilities and services exist locally for Children and Young People. Some are run by schools and some by community organisations. How do you feel about the current provision of the local services listed below?

	Very satisfied	Satisfied	Dissatisfied	Don't know	Response Count
Playgroups/Parent and Toddler Groups	22.9% (11)	37.5% (18)	2.1% (1)	37.5% (18)	48
After School Clubs	14.0% (7)	18.0% (9)	24.0% (12)	44.0% (22)	50
Youth Groups/Clubs	12.8% (6)	25.5% (12)	21.3% (10)	40.4% (19)	47
Events & Festivals	16.3% (8)	55.1% (27)	8.2% (4)	20.4% (10)	49
Park Play Areas	14.6% (7)	37.5% (18)	33.3% (16)	14.6% (7)	48
Sports Activities & Clubs	6.3% (3)	29.2% (14)	25.0% (12)	41.7% (20)	48
Activities of interest eg.dance, art etc	2.2% (1)	19.6% (9)	32.6% (15)	45.7% (21)	46

How do you generally find out about what services are available? (Please tick all that apply)

		Response Percent	Response Count
Through School		17.3%	18
Local Newsletters (The Scroll, Hangleton Harbinger)		66.3%	69
Posters/Flyers		44.2%	46
Community Notice Boards		22.1%	23
The Hangleton & Knoll Project		35.6%	37
Community Centre's		30.8%	32
Community website (www.hakdirect.org.uk)		5.8%	6
Other internet sites		6.7%	7
		Other (please specify)	23

Do you find it easy to find out information about local services?

		Response Percent	Response Count
Yes		61.1%	69
No		16.8%	19
Don't know		22.1%	25

Which is your local park? (Please tick one answer only)

		Response Percent	Response Count
Knoll Park		36.9%	48
Greenleas		20.0%	26
Hangleton Park		23.8%	31
Other		19.2%	25

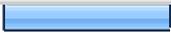
Do you use your local park? (Please tick one answer only)

		Response Percent	Response Count
Yes		52.1%	63
No		47.9%	58

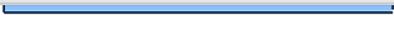
What improvements would you like to see in your local park? (Please tick all that apply)

		Response Percent	Response Count
More seating		64.1%	66
Less litter		37.9%	39
Less dog mess		56.3%	58
More Trees/planting etc		29.1%	30
Improved play facilities		34.0%	35
Wildlife area		29.1%	30
Community Allotment/food growing area		25.2%	26

Are you satisfied with the current play provision in Hangleton Park?

		Response Percent	Response Count
Yes		26.4%	32
No		9.1%	11
Don't know		64.5%	78

Local residents have suggested a Community Cafe in Hangleton Park. Do you think this is a good idea?

		Response Percent	Response Count
Yes		62.5%	75
No		11.7%	14
Don't know		25.8%	31

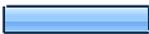
How do you think the local community could be more involved in making decisions about future plans, developments and activities in Hangleton Park and Knoll Park? (Tick all that apply)

		Response Percent	Response Count
Getting involved in organising park events/play days etc		67.8%	61
Attending Hangleton & Knoll Community Action Forum		48.9%	44
Attending Community/Residents Associations		51.1%	46
Joining 'Friends of Park' groups		44.4%	40
Getting involved in conservation workdays		34.4%	31
Talking to local councilors		45.6%	41
Talking to Park Rangers and other council officers		36.7%	33

How safe do you feel in your own neighbourhood? (Please tick one answer only)

		Response Percent	Response Count
Very safe		23.2%	32
Safe		46.4%	64
Neither safe nor unsafe		21.7%	30
Unsafe		5.1%	7
Very Unsafe		0.7%	1
Don't know		2.9%	4

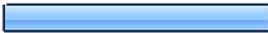
Do you consider yourself to be healthy?

		Response Percent	Response Count
Yes		68.9%	93
No		23.0%	31
Don't know		8.1%	11

How often do you do any form of exercise or healthy activity?

		Response Percent	Response Count
Never		4.0%	5
Rarely		19.0%	24
Once or twice a month		6.3%	8
Once a week		24.6%	31
Two or three times a week		46.0%	58

Do you or have you experienced any of the following? (Please tick all that apply)

		Response Percent	Response Count
Loneliness		42.6%	23
Depression		63.0%	34
Low self esteem		44.4%	24
Lack of confidence		55.6%	30

Do you find it easy to access local Health Services?

		Response Percent	Response Count
Yes		76.6%	98
No		10.2%	13
Don't know		13.3%	17

Are you a member of any local community groups for older people?

		Response Percent	Response Count
Yes		31.8%	27
No		68.2%	58

Some older people feel it would be good for local young and older people to work together on projects and activities to help improve understanding between each age group. Do you think this is a good idea? (Please tick one answer only)

		Response Percent	Response Count
Yes		85.5%	53
No		14.5%	9

If such a project or activity were to take place, would you like to be involved? (Please tick one answer only)

		Response Percent	Response Count
Yes - Please ensure you add your contact details at the end of questionnaire		42.9%	27
No		57.1%	36

We are building a data base of local residents who wish to be kept informed of local activities, information and community groups. Would you like to be included on our data base?

		Response Percent	Response Count
Yes		62.9%	78
No		37.1%	46

Page 3, Q1. A range of facilities and services exist locally for Children and Young People. Some are run by schools and some by community organisations. How do you feel about the current provision of the local services listed below?

Long waiting list for Hangleton School after school club

Lack of activities for children Want back kids Computer Club

Need playgroups in community, after school clubs give children some outlet, Youth groups occupy teens, events are great to get community spirit, play parks need more activities for all ages.

After school club only once a week...needs to be more and no dance facilities

all the dissatisfied ticks - not enough of the services

brought to attention about disabled provision...only know about the mix media project

Sunbeams very good

more info on events and activities

Youth groups need to be more aware of children with special needs. Play parks need more accessible play equipment

be more informed about what's available, possibly through schools

Medieval festival is great, but sports activities are either aimed at teens or 50+ nothing for adults

Areas for older children needed

I think greenleas park could still use more play equipment as it is a big enough park to accommodate more stuff

A.S.C. - there is not much provision in way of clubs for children under 10 years P.P.A - Totally insufficient locally - thank goodness for Hove Park! S.A & C - Could make better use of Blatchington Mill School for younger children

Long waiting list for Hangleton Infant After School Club

Page 3, Q2. How could existing services be improved?

Bigger goals in Knoll Park

Would prefer more activities in the evening as i work

More information on what available

more after school activities and park needs to be improved

would be great to see more community get together nights for all ages more often

I really don't know much about what's going on locally

Local tea dances in Hangleton and Knoll. More of the mix media project -Intergenerational Disabled play provision Special areas of the parks.. Eg. dog walking with bans elsewhere

Don't get rid of our youth workers!

more frequent

the park would be better if teenagers didn't take over it all the time

have more groups/fundays on more than once a week

wider range especially for younger children More advertising eg posters in shops

more sports/fitness for adults under 50

Have tried getting info on clubs etc. not easy to find or I just don't know where to look

More youth groups/clubs. Day drop in for youths that have been expelled

Greanleas has just had a new play area for the younger children however the older child has been passed over. There is plenty of room for an area to be set aside for the older child. This should be addressed in the future.

More awareness of these services to be filtered down to residents

Put more leaflet and more information so everybody knew about it

More sporting facilities for younger children aged 4+

I need more leaflets

By continuing activity and funds for good projects

I need more leaflets or more information in door

Organise more things that would interest teenagers more and not just 4-11year olds

Playgroups - if advertised better, some of them (Sunbeams) should have better attendance. The committees should probably make more effort to approach parents.

Ask children what they want,. never assume

Maybe Blatchington Mill High School could provide more services for younger children. There is probably a cost involved but it is a convenient large space

Page 3, Q3. What other facilities, activities & services would you like to see available in the local area for children and young people?

I would like to see more activities in the local park for disabled members of the community i.e. roundabout

More sports/fundays for 5+

My son would like an outdoor gym facility in Knoll Park

Better parks and groups for pre-teens

not sure

more dancing, singing groups, maybe a talent show held each year for all ages

drawing class to do D.C characters

saturday/sunday childrens` club...meet in park for games & craft activities..evening for youth and young persons

late night youth place

play schemes

activities for younger people

After school homework help if you have small children at home

better local play facilities Knoll Park doesn't have much stuff

more sport opportunities in holidays and after school

more accessibility to children with complex special needs where 1-1 support is needed

I think we are very lucky with the events we have for our 1 year old daughter

Bring back the old days street partys/discos for youths

Hove park Lower school has tennis courts. Could these be used for our young people after school hours? I have never seen people in the past playing later, this is a resource that could be used for a small fee.

satisfied with existing services

sports activities learning languages

More events

dance, music, art, books, trips etc. food learning, health and safety

Page 3, Q3. What other facilities, activities & services would you like to see available in the local area for children and young people?

make an education program for children and young people or physical activities

Disabled facilities for disabled childrens - roundabout and swings for wheelchair users,

Would be great if there were a drop in activities during the holidays, arts and crafts, sports. Blatchington Mill is always used for football but nothing for girls

More sports/fundays for 5+

Page 5, Q9. How do you think the local community could be more involved in making decisions about future plans, developments and activities in Hangleton Park and Knoll Park? (Tick all that apply)

Teams for football 16+

Concerned about vandalism if cafe to be opened

Once it was updated it would encourage others to use it

Petitions, we pay enough council tax to warrant decent parks!

Page 6, Q2. What would make you feel safer about living in this area?

More light areas at night

In general, consolidate Neighbourhood Watch provision

closer eye on teenagers

more police

police foot patrols

more police in area

better and quieter neighbours

more pcso at night, more lighting

more pcso at night

New to area so do not know yet. Any area can have problems with individual troublemakers

security lights to be replaced so they stay in function

cctv

neighbourhood watch

Lighting in the twittens and alleyways. Actually seeing P.C.S.O's walk the area once a day

less violence/drugs

Page 6, Q2. What would make you feel safer about living in this area?

more police

more info on crime

full participation by every household in neighbourhood watch

seeing local police walking the beat

Move the kids out of the area

visible police patrols

I hate living here, due to the constant noise from traffic and people using the community centre as there is no respect for local residents & also the noise from the park.

Not having to constantly contend with learner drivers in Hangleton Valley Drive. There are often 6 or more in the lower end of the road

maybe formal neighbourhood watch groups

nothing guaranteed

to see the police around

dvla driving licence - to s/w doctor

a more secure door system on my flat with intercom

fencing at rear of my bungalow

a member of the police walking about occasionally

Better traffic calming and a one way system around the windmill

Active neighbourhood watch scheme

Better policing

Nothing

To see police walking around. Maybe they do, but I do not see them

Police officers on the beat (visual)

More regular foot policemen

More police presence

More supervision of the kids leaving school

feel safe enough

Page 7, Q2. What could you do to make you feel healthier?

More exercise Stop smoking

Get a little more exercise

More exercise less drinking Healthier diet i.e. less crisps more veg

More exercise classes More local facilities e.g gym, running track

Quit smoking

Activities in the evening. preferably at St Richards e.g Slimming World, Pilates, Keep fit

Everything that can be done is being done!

still attending hospital outpatients

continue taking medical advice

exercise and better diet

no more than I'm doing already

2 weeks in Barbados

eat better and exercise more

less cars on road

stop eating so many sweets and junk food

more exercise, healthier diet

more sporty, eat better

eat healthier

more exercise

adult dance group at sunbeams (childcare)

more exercise

walk more

more cooking course on healthy eating

eat healthier, do more exercise

don't smoke, eat more fruit

gym. free gym for knoll/grow our own veg etc

walking/light exercises

probably walk more

more exercise/better diet

more exercise

learn how to eat healthy, make healthier food, do more physical exercise

Page 7, Q2. What could you do to make you feel healthier?

more sporting activities

exercise

I'm trying to lose weight and make some exercise

live safe and secure with my family - avoid troubles but not to be weak or negative

not eat more making sport (swimming, walking)

do light exercise and yoga

live in the sun!

Go back 50 years

keep on the move

-doctor -drive to you can get out and about and visit places

get a bicycle

Go back in time about 30 years and try again

more exercise

I have ostio arthritis, chronic asthma and severe migraines

adult keep fit classes in evening or in day with creche

doing more walking

get some motivation and put markers up the downs to show distance for how far you are running/cycling

be younger

exercise equipment in park (like Hove park)

sauna

try to do more exercise

Walking a lot

More exercise

Exercise more

Turn the clocks back

More sports

more exercise stop smoking

Page 7, Q4. What prevents you from taking part in a regular fitness or healthy activity?

Motivation Money Energy levels Childcare

My age....I am nearly 80

Cost Weather if outdoors

Costly Gym membership Access to services as I rely on Public transport, need more buses available in my area

Spinal problems, limited mobility

Lack of mobility

Mobility problems

time and health issues

age and I am my wifes carer so I have little time to myself

old age - arthritis and other medical reasons

leg

replacement knee operation

cannot walk far- no transport

able to go out most days

angina/health/registered blind

old age

m going to womens gym soonnothing but an

lots of pain because of injury

by still working & 20 mins walking every day

Health condition/balance - walking. People might meet or have to mix with. being vulnerable

chronic illness

lack of time - I work full time

had young children and cost of using gym or fitness groups

to shy to talk or go anywhere

because we have no fitness classes

I am disabled but walk as much as possible and usually eat healthily. I try to keep active..regular daily housework etc

health, time

a health condition

don't know

age

Page 7, Q4. What prevents you from taking part in a regular fitness or healthy activity?

childcare and work

motivation and cost

time

child care

work and family commitments

the weather

cost Jul 5, 2011 2:20 AM

more activities locally

cost

no money and no gyms nearby

money or babysitters

inertia..just need to be focused and get started!

money classes mixed - prefer women only

exercises

too expensive

health, fit, self confidence, strength

money (too expensive)

disability

shortness of breath

I'm partially disabled and am in a wheelchair

No local gym and would be popular in the community and need apparatus/health trainer.

arthritis

nothing prevents me

Physical and psychiatric issues

asthma, anxiety state, panic attacks, degenerative bone wasting condition

heart problems

no childcare

nothing

motivation

bad back and poor mobility

Page 7, Q4. What prevents you from taking part in a regular fitness or healthy activity?

cost

expensive

busy

work

Health

Nothing

Laziness if I'm honest Weather

Full time employment Keeping a house

Time!

motivation, money, energy levels, childcare

Page 8, Q4. What other types of community groups/activities for older people would you like to see in Hangleton & Knoll?

would like get together club to continue and replace the transport which is being taken away

?

days out to local farms, tea rooms

Music appreciation group

Ask them I'm 48!

keep fit evening

Tea dances, activities other than bowling. More crafty adults, more knit and natter...what about clothes altering - make and do mend..thrift groups

meetings/groups

lunch/afternoon tea clubs/outings

there appears to be plenty of groups/activities for older people

none

dancing in groups

How about a walking group for older people?

nothing in particular

multicultural

Page 8, Q4. What other types of community groups/activities for older people would you like to see in Hangleton & Knoll?

Boules

gym - as above how to write properly again

a gym

-Art groups - mixed group with children and cooking -young &old people groups

Group to raise funds for Sussex cancer fund, made up of cancer survivors like me who have had treatment at Sussex Royal county hospital centre. Older people may have more time and skills for this than younger working/schooling people

Library days

Don't know

Badminton day times, I am a coach for badminton and I am sure there is a lot of over 55's without cars. We need a place in Hangleton where they can bus easy to

Page 8, Q5. Some older people feel it would be good for local young and older people to work together on projects and activities to help improve understanding between each age group. Do you think this is a good idea? (Please tick one answer only)

Young people can learn a lot from older people

People can learn a lot from each other

Good to get experienced advice from older people and help physical thing. Help each other

Bridge the generation gap

find teenagers intimidating

to improve young and older peoples views

gives a better understanding of attitudes

because you can learn a lot from each other

lots of volunteers are young and it works really well, both get an insight on each other lives and find out similarities and differences

to improve understanding

for reasons stated above

build trust, network the community

each age group can learn from the other

think some people have a pre-concept idea of teenagers & vice versa

Page 8, Q5. Some older people feel it would be good for local young and older people to work together on projects and activities to help improve understanding between each age group. Do you think this is a good idea? (Please tick one answer only)

just a good idea

It will help people understand each other

they can share with us and us with them

the more communication between age groups the better

I enjoy gardening with my grandchildren

Its always goos for all sorts of people to mix

good to exchange ideas and learn from the experience of older people

the majority of young people have no respect for us

so they could mix

it breaks down barriers because young people are shy

younger people and understanding of what they would be like when they are older

for greater understanding and respect between generations

No specific opinion

it might give the young people a better understanding of older people

because they could help the older people a lot

Greater understanding of each other

Older people have so much experience and skills to be passed on to the younger generation

family orientated

Exchange of ideas and attitudes, passing on experience

Contact very important

Some older people would enjoy company of young people

Different needs

People should all get together no matter what the age or sex

It helps people see things from other age groups' point of view

Page 8, Q7. Are there any issues or needs concerning older people and/or services for older people in the area that you feel need addressing?

It would be nice if one could have subsidised chiropody for the over 60's

Transport essential for disabled residents

There are many who need transport to get to the clubs

transport

mini bus/transport for older people

transportation for disabled people to attend clubs etc

no idea

mini bus/transport

transport to clubs

there should be a lot more care and support like shopping for those who are less able to get out and general care and understanding of peoples needs on a daily basis if they're alone

not at the moment

yes...oppose impending cuts to local services vigourously

Need activities for middle age from maybe 35-60. Lots for young and elderly but nothing inbetween

funding for services for 50plus age range

Older persons seem to have bingo or x1 exercise class in each centre. Where is the - make that jacket into something more up to date or my mum used to cook that or passing on skills/drawing. Could there be a group making cheap wooden (or any material) toys to be sold at fetes/events?

availability of transport for those (like my 91 year old dad) who find it difficult to walk or catch a bus

get together club is in danger of closing down due to a lack of secretary or treasurer

To get to Harmsworth Crescent from the Valley we have to catch the no. 16 bus. This goes on a round trip approx 1 hour. Why can we not have the no. 5b once an hour to help us move around with ease?

street parties

no

younger/older people's groups

no

Changes to concessionary free travel must be challenged

Access / Road gritting during icy weather

One general guide listing all the help/activities/benefits available with phone numbers etc..such as home visits by dentists etc.....to the housebound

